



MEDICAID REDETERMINATION SERVICE OVERVIEW

CONNECTICUT'S HEALTH INFORMATION EXCHANGE



WHAT IS THE MEDICAID REDETERMINATION SERVICE?

Connie partnered with the Department of Social Services (DSS) to create the Medicaid Redetermination Service, which provides a list of your Medicaid patients facing eligibility review of their Medicaid coverage. Connie creates a customized redetermination list for your organization by matching your patient panel to a list of Medicaid beneficiaries facing redetermination provided by DSS.

FEATURES

- A **monthly updated list** of your patients facing redetermination in the next 90 days
- The **list** includes the benefit end date, Medicaid ID, patient name, address, birth date, and gender
- **Delivered to an easily accessible, secure folder** and easily downloadable
- A **reminder email is sent when the file is delivered**, notifying you that it is available

FAQs

Who is eligible for the Medicaid Redetermination service?

Connie participating organizations with Medicaid members are eligible for this service, however this service is primarily intended for organizations who are not otherwise provided with this information through existing partnerships.

How long does the Medicaid Redetermination service take to set up?

We'll create a folder for you to collect your file, which takes about 10 business days. Once this step is complete, you'll begin receiving your files on the first Monday of each month.

How do I get started?

Reach out to your account manager. If you're unsure who that is, please email info@connect.org and include the name of your organization and that you are interested in this service.

USER STORY



I'm a provider who sees a lot of Medicaid patients. I rely on my office staff to regularly review which of our patients are up for Medicaid Redetermination, so that we can help them remain active and eligible at the time of service. Receiving this updated list from Connie streamlines our workflow, enabling us to focus just on those patients who may need to update their information with Medicaid to remain eligible.