

# EXPLORER ENHANCED FILTERING TOOLS OVERVIEW

CONNECTICUT'S HEALTH INFORMATION EXCHANGE



Available in Explorer are two new filtering tools: Preventive Services and Global Filters. Both filters will alert providers to subsets of their patient population to support work in quality measures and patient care. These enhancements are designed to reduce workload burden, are easy to use, and align with existing workflows in Explorer.

## What is Preventive Services?

The Preventive Services filter alerts you to your patients with completed preventive screenings whenever they have received care. Using parameters in support of quality measures, the Preventive Services filter is designed to reduce the time it takes you to determine which of your patients have had preventative screenings, and where those screenings took place. Currently, Preventive Services is available for colorectal screening. We are working to develop additional filters for other screenings such as mammograms and cervical cancer screenings.

## FEATURES

- Uses CPT, SNOMED, LOINC, and HCPCS codes sourced from participating provider ADTs, CCDs, and ORU HL7 messages to identify completed screenings.
- At your fingertips list of patients who've completed preventive screenings.
- Offers specific details such where and when the screening was completed and name of the screening.

## WHAT IS A GLOBAL FILTER?

A global filter uses a pre-defined set of diagnosis codes to identify patients experiencing certain encounters. Currently, a global filter is available for mental health follow-up, which will identify emergency department (ED) or inpatient encounters resulting from a patient's mental health diagnosis. The global filter is based on ICD-10 diagnosis codes associated with the HEDIS Follow-Up After Emergency Department Visit for Mental Illness (FUM) and Follow-Up After Hospitalization for Mental Illness (FUH) measures.

## FEATURES

- Utilizes a specific subset of ICD10 dx codes easing the burden for organizations from manually entering in each code.
- Additional filters can be used in conjunction with global filters to pinpoint a more specific patient population.

## FAQs

### **Are Preventive Services and Global Filters available to everyone who has access to Explorer?**

Yes. All organizations who have access to Explorer will also have access to preventive services and global filter tools.

### **How do I access these filters?**

Both are available under Quick Filter in Explorer. For Preventative Services, select Preventive Services Category under Quick Filters, then indicate the type of service (e.g. Colorectal Screening). Global Filters are available under your Saved Filters in Explorer.

### **Will I see Preventive Services or Global Filter results for all of my patients?**

No. These special filters only apply to the patients who meet the specific criteria for these tools, so only patients who meet a Preventive Services alert or Global Filter criteria will populate in the patient list. Additionally, if your organization submits more than one patient panel to Connie, these filters apply to one panel at a time.

## USER STORIES



"I'm a Medical Assistant who needs to identify if our patients have completed a colonoscopy to assist my provider in their care management of patients. Often, our patients' complete colonoscopies through external facilities so we do not see the record in our EHR. I utilize Connie's Preventive Services alerts to easily find this information."



"I'm a care coordinator for an ACO. I regularly review lists from insurance companies of patients with gaps-in-care. I look in the Connie portal and utilize the Preventative Services alert in Explorer to identify if a patient has completed certain screening gaps and the location of the documentation in the Connie Portal. If the result document is available, I can download it and upload it to the payor portal and our EHR."



"I'm a Behavioral Health Provider who needs to be able to monitor my patients in real-time when they are in the ED or admitted to the hospital for a mental illness. I can use the Mental Health Follow-Up Global Filter in Explorer to track my patients and coordinate their care and treatment while they're in the hospital and after discharge."